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# COMPUTER SUPPORT SPECIALIST - CERTIFICATE OF ACHIEVEMENT

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This certificate provides students with the in-demand technical knowledge, data inputting and communication strategies required for Customer Support and Help Desk technician &

# COMPUTER HARDWARE TECHNICIAN - CERTIFICATE OF ACHIEVEMENT

Plan Code: 3133

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## Program Student Learning Outcomes

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## Program Requirements

Code Number	Course Title	Units
REQUIRED COURSES		
6708	fl fl 5 " " / fl Žž O / \$ Ž f \$ # &	;
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Total Units		8

# **CUSTOMER RELATIONS SPECIALIST - CERTIFICATE OF ACCOMPLISHMENT**

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**Plan Code: 4157**

Students learn the communication skills and customer service techniques that are in-demand in the workforce.

**Program Student Learning r t ec**